

## 2021/22 Q3

# DEPUTY LEADER, COMMUNITY PROTECTION, DIGITAL TRANSFORMATION, HOUSING PROVISION AND HOUSING NEEDS

**Cabinet Member:** Councillor Ian Stephens

**Portfolio Responsibilities:**

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| <ul style="list-style-type: none"> <li>○ Emergency Planning</li> <li>○ Crematorium, Cemeteries and Registrars</li> <li>○ Coroner</li> <li>○ Regulatory Services             <ul style="list-style-type: none"> <li>• Licensing</li> <li>• Environmental Health</li> <li>• Trading Standards</li> <li>• Community Safety</li> </ul> </li> <li>○ Housing Needs             <ul style="list-style-type: none"> <li>• Homelessness</li> <li>• Rough Sleeping</li> <li>• Housing Related Support</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>○ Digital Transformation             <ul style="list-style-type: none"> <li>• Digital Services</li> <li>• Corporate Applications Development</li> <li>• Software Development</li> <li>• ICT Operations and Project Management</li> <li>• ICT Configuration, Change and Release Management</li> <li>• ICT Compliance and Infrastructure</li> <li>• ICT Data Communications</li> <li>• ICT Desktop Support including Services Desk</li> <li>• ICT Applications Support and Training</li> <li>• Information Security Management</li> </ul> </li> </ul> |
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**Service Updates - Key Aspirations and Ongoing Business**

IWC are now registered with Homes England as a provider of social housing which allows the council to apply for grant funding to subsidise development, though any new homes delivered using this funding will remain within the Homes England Regulatory Framework and not in the control of the council's housing company.

The Rough Sleepers Accommodation Project gained Cabinet approved use of Section 106 monies and successfully bid to Homes England to purchase 5 market flats to remain in council ownership as "affordable" homes in perpetuity. There are over 100 new "affordable" homes in the pipeline for delivery by both Housing Associations and through the Planning System by December 2023.

The council has been successful in being awarded £1m via the government's Brownfield Release Fund to bring forward 3 council owned sites for new housing and work has commenced on these projects. The Council has also applied for OPE 9 Grant Revenue Funding to bring forward the Old Library Headquarters Site in conjunction with NHS at St Mary's to bring forward keyworker housing.

Phase 2 of the new Isle of Wight Council Website has continued and remains on track to conclude in March 2022 when new Beta web pages are launched for an initial number of services including (Adults Social Care, Planning, Registrars, Fostering and Parking Services). A new Content Management System was delivered in November 2021 which will allow for all content to be created and tested by those services prior to the site going live.

Funding has been secured and a dedicated project officer is now in place to aid introduction of the Safe Streets programme, and the Community Safety Partnership is operational with various subgroups in place. The Partnership plan was recently updated, and Violent Crime Reduction funding is in place from the home office, along with the delivery plan.

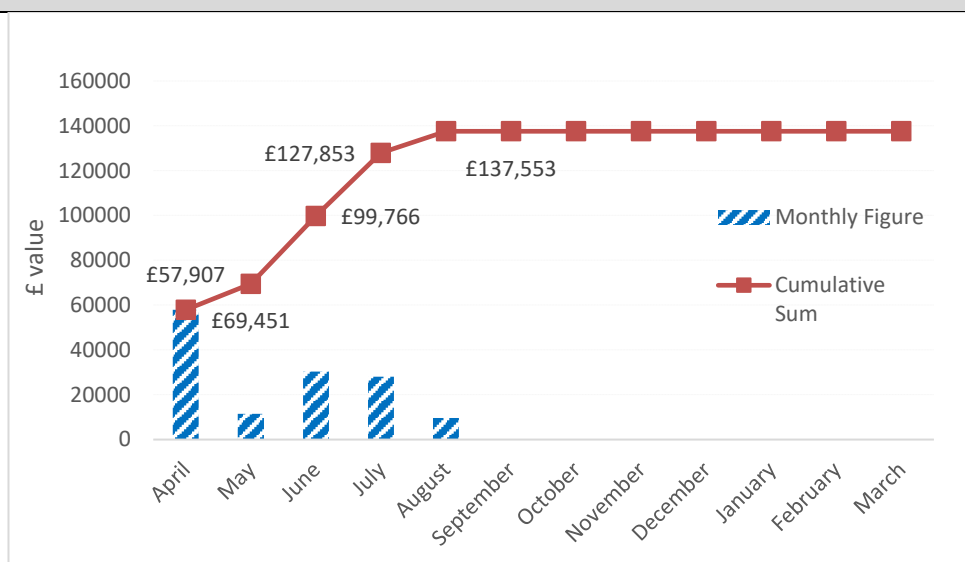
## Performance Measures

Please note that annual measures will only be reported in Quarter 4. For this portfolio, this will include:

- Percentage of population that feel safe in the community
- Amount of funding secured for the island community safety initiatives
- Percentage of 0,1, or 2 rated premises for food hygiene
- Number of empty residential properties where IWC intervention results in their being brought back into residential use
- Percentage of long term empty residential properties
- Number of temporary housing units delivered
- Number of new affordable homes built

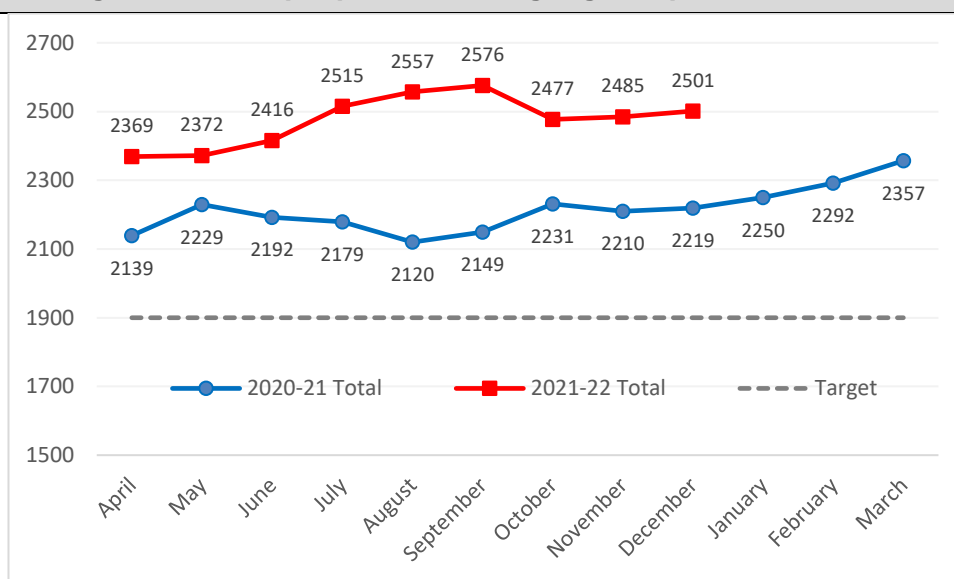
The exception to this will be annual measures that are updated during a year where it would be more sensible to bring in that change.

### Amount of money saved to vulnerable consumers by trading standard interventions



- Throughout July and August, we received 175 complaints. Of these complaints, 30 involved reports of scams. Other complaints have involved, product safety, weights and measures, animal health and counterfeit goods
- Routine inspections will be progressed a lot further during Q3 and going into Q4 with extra help coming into the Service on a short term basis.

### Average number of people on housing register per month in each of the bands



- Band 1 priority is awarded to applicants with urgent housing needs, some of which require specially adapted homes.
- The highest level of need is consistently within bands 3 and 4
- We are currently well above the target of 1900 people on the housing register at any given time and this trend looks set to continue, due in no small part to the continued housing shortage on the island

<b>Banding Breakdown per Quarter</b>					
<b>Average</b>	<b>Band 1</b>	<b>Band 2</b>	<b>Band 3/4</b>	<b>Band 5</b>	<b>Total</b>
<b>20/21 Q3</b>	18	297	1665	240	2220
<b>20/21 Q4</b>	15	280	1753	252	2300
<b>21/22 Q1</b>	14	280	1840	253	2386
<b>21/22 Q2</b>	13	308	1952	276	2549
<b>21/22 Q3</b>	12	314	1893	263	2482

- While the number of people in band 1 has seen a slow decline, each of the other bands is considerably higher than during the same period last year

#### **Number & value of Disabled Facility Grants issued**

- In 2020-21 there were 145 approvals for Disabled Facilities Grants amounting to £1,022,108
- In 2021-22 to date there have been 120 approvals amounting to £784,302

## **Strategic Risks**

N/A